

APPLICATION FORM

YOUR DETAILS

Surname: Mr/ Mrs/ Miss First name:

Address:

Contact no. (fixed): Mobile no.:

Citizen of Mauritius: Yes No Email address:

ID no./ Passport no.:

Updated 24th April 2019

YOUR SERVICES

Your new services: Fixed line TV & Broadband Broadband-only
Includes 50+ bouquet Starter TV channels
 Free entry in MT phonebook
 Unlisted in MT phonebook

YOUR TV & BROADBAND OFFERS

- TV & Broadband 100M
Rs 3,800/ month
- TV & Broadband 50M
Rs 2,000/ month
- TV & Broadband 20M
Rs 1,200/ month

YOUR PREMIUM TV PACKAGES

- Bouquet Sensation
Rs 200/ month
- Sports Pack
Rs 499/ month
- Bollywood Mega Pack
Rs 399/ month
- Ciné Pack
Rs 399/ month
- Bollywood Pack
Rs 200/ month
- OCS Pack
Rs 350/ month
- Kids Pack
Rs 100/ month
- Nina TV
Rs 50/ month

Broadband-only offers

- Broadband 10M
Rs 799/ month
- Broadband 10M Discovery
Rs 499/ month

GET YOUR TV ADD-ONS

- Dual Room
Rs 350/ month

INSTALLATION FEES (ONE-OFF)

- TV & Broadband
Rs 1,500
- Dual Room
Rs 1,000
- Fixed line
Rs 2,300
- TV & Broadband 100M
Rs 2,300
- Broadband-only
Rs 1,150
- TV, Broadband & Dual Room
Rs 2,000
- Refundable security deposit
Rs 1,000 (VAT not applicable)

Office hours: Mon to Fri 08 00 - 16 00. An additional fee of Rs 500 will be charged after office hours. Monday: 16 30 - 18 30; Saturday & public holidays: 08 00 - 16 00

GET AN EMAIL ADDRESS OF TYPE @myt.mu FOR FREE!

Email address:@myt.mu

All tariffs are VAT inclusive

YOUR TV

YOUR TELEVISION(S) AT HOME

Do you have a CRT television at home? Yes No

Does your TV set(s) has at least one HDMI port? Yes No

If you have dual room at home, both your TV sets must be non-CRT TVs & have at least 1 HDMI port.

YOUR CONSENT

I/ We agree & accept that, in the event where I/ we made a request for installation for my.t home offer and thereafter I am/ we are not reachable for an appointment date for the installation of the service for a period of hundred and twenty (120) days, MT may, at its absolute discretion, cancel the request (or MT shall deem request as cancelled).

I hereby certify all the above and any annexed information is true and correct. I hereby confirm that I have read, understood and agreed to be bound by the terms and conditions applicable for this Service.

I hereby give my consent to MT for informing me about its products and services, promotions, loyalty schemes and discount programmes.

Full name (BLOCK LETTERS):

Signature: Date:

OFFICE USE

Info given: TV channels Super-profile password my.t TV app Internet & Wi-Fi
 4K smart box Google apps Subscription via remote control
 Pro-rata billing Contractual period & conditions

Action done: Customer info & mobile number Email

Shop officer: **Signature:**

ADDITIONAL FIXED LINE SERVICES

YOUR NUMBER PREFERENCE

Change number - Rs 230
Change your current number

Special number - Rs 920
Get a number of your choice

Enter 5 special numbers here:

XXX - _ _ _ _

Golden number - Rs 1,725

One of the 5 special numbers will be given to you depending on its availability. The first 3 numbers of the special number will depend on the region/ area customer resides in.

FIXED SERVICES

Bar your telephone IDD (Bar international calls)

Bar outgoing calls

Bar incoming calls

Unbar your telephone IDD (Unbar international calls)

Unbar outgoing calls

Unbar incoming calls

Itemised billing

(i) Barring/ Unbarring services are charged a one-off fee of Rs 100. Barring/ Unbarring international calls is free of charge.

(ii) Itemised billing is charged Rs 50/ bill per month.

FIXED VAS

CHOOSE YOUR FIXED VALUE-ADDED SERVICES

Follow Me - Rs 10/ month

Call Waiting - Rs 10 month

Phone Lock - Rs 20/ month

Caller Line Identification (CLI) Presentation - Rs 20/ month

Caller Line Identification (CLI) Restriction (Rs 50/ month)

3-Way Conference (free)

MORE FIXED SERVICES

MISCELLANEOUS WORKS

Shifting of telephone installation from one room to another

Re-routing of dropwire

Additional extension(s) - Quantity:

Renewal of internal wiring

Others:

SERVICE MODIFICATION

Change of billing address

Transfer of telephone line with existing fixed line number

Others:

Takeover of telephone line with existing fixed line number

TERMINATION

Termination of telephone service

Fixed line number: Effective date:

Reason for termination: