

**Your Details**

Surname: Mr / Mrs / Miss..... First name: .....

Address: .....

Contact no. (fixed): ..... Mobile no.: .....

Citizen of Mauritius:  Yes  No Email address: .....

ID no./ Passport no.: .....

**Choose The Offers/ Packages You Wish To Cancel/ Downgrade**

Standard Box	Smart Box	Broadband-only offers	A La Carte TV
<input type="checkbox"/> TV & Broadband 10Mbps Rs 949/ month <input type="checkbox"/> TV & Broadband 20Mbps Rs 1,499/ month <input type="checkbox"/> TV & Broadband 30Mbps Rs 1,999/ month <input type="checkbox"/> TV & Broadband 100Mbps Rs 3,999/ month	<input type="checkbox"/> TV & Broadband 10Mbps Rs 999/ month <input type="checkbox"/> TV & Broadband 20Mbps Rs 1,549/ month <input type="checkbox"/> TV & Broadband 30Mbps Rs 2,049/ month <input type="checkbox"/> TV & Broadband 100Mbps Rs 4,049/ month	<input type="checkbox"/> Broadband Social Rs 100/ month <input type="checkbox"/> Broadband Decouverte Rs 249/ month <input type="checkbox"/> Broadband 10Mbps Discovery Rs 499/ month <input type="checkbox"/> Broadband 10Mbps Rs 799/ month <input type="checkbox"/> Broadband 20Mbps Rs 1,349/ month <input type="checkbox"/> Broadband 30Mbps Rs 1,849/ month <input type="checkbox"/> Broadband 10Mbps (no FUP) Rs 2,849/ month <input type="checkbox"/> Fibre Internet 20Mbps Rs 1,100/ month <input type="checkbox"/> Fibre Internet 50Mbps Rs 1,200/ month <input type="checkbox"/> Fibre Internet 100Mbps Rs 1,700/ month <input type="checkbox"/> Fibre Internet 500Mbps Rs 3,500/ month <input type="checkbox"/> Fibre Internet 1Gbps Rs 4,700/ month	<input type="checkbox"/> RTL9 <input type="checkbox"/> CN <input type="checkbox"/> TiJi <input type="checkbox"/> B4U Movies <input type="checkbox"/> Toonami <input type="checkbox"/> Colors <input type="checkbox"/> Ushuaia TV <input type="checkbox"/> Nina TV <input type="checkbox"/> Warner TV <input type="checkbox"/> Histoire TV
<b>4K Smart Box</b> <input type="checkbox"/> Fibre Internet 20Mbps Rs 1,200/ month <input type="checkbox"/> TV & Broadband 50Mbps Rs 2,000/ month <input type="checkbox"/> TV & Broadband 100Mbps Rs 3,800/ month		<input type="checkbox"/> TV & fibre Internet 50Mbps Rs 1,500/ month <input type="checkbox"/> TV & fibre Internet 100Mbps Rs 2,000/ month <input type="checkbox"/> TV & fibre Internet 500Mbps Rs 3,800/ month <input type="checkbox"/> TV & fibre Internet 1Gbps Rs 6,500/ month	
<b>Smart Box Pro</b> <input type="checkbox"/> Fibre Internet 20Mbps Rs 1,700/ month <input type="checkbox"/> Fibre Internet 50Mbps Rs 2,000/ month <input type="checkbox"/> Fibre Internet 100Mbps Rs 2,500/ month		<input type="checkbox"/> Fibre Internet 500Mbps Rs 4,300/ month <input type="checkbox"/> Fibre Internet 1Gbps Rs 6,500/ month	

**Reason for cancellation**  
.....

Do you wish to cancel your Fixed line services?  Yes  No | Do you wish to cancel your ALO offer?  ALO 100  ALO 400

**Your New Broadband Offers**

<input type="checkbox"/> Broadband 10Mbps Rs 799/ month	<input type="checkbox"/> Broadband 10Mbps Rs 499/ month	<input type="checkbox"/> Internet 20Mbps Rs 1,100/ month	<input type="checkbox"/> Internet 50Mbps Rs 1,200/ month	<input type="checkbox"/> Internet 100Mbps Rs 1,700/ month
<input type="checkbox"/> Internet 500Mbps Rs 3,500/ month	<input type="checkbox"/> Internet 1Gbps Rs 4,700/ month			

**Specify The Equipment Being Recovered**

<input type="checkbox"/> Optical Network Terminal (ONT) <input type="checkbox"/> Smart box: B760HS2 <input type="checkbox"/> 4K Smart box: HE2704 <input type="checkbox"/> White decoder: B700v2 <input type="checkbox"/> Smart Box Pro: HP4411 <input type="checkbox"/> Black decoder: B700v5	Serial no. of ONT: ..... Serial no. of 1 <sup>st</sup> STB: ..... Serial no. of 2 <sup>nd</sup> STB: .....		
<b>Equipment recovered</b> <i>Tick if recovered</i>	<b>Equipment recovered</b> <i>Tick if recovered</i>	<input type="checkbox"/> 1st STB	<input type="checkbox"/> 2nd STB
ONT	Set-Top box		
Adaptor & power cable	Power cable		
Phone line (RJ11)	Remote control		
Ethernet cable (RJ45)	HDMI cable		
Optical fibre (yellow colour)	AV cable		
	Ethernet cable (RJ45)		

**consent**

I/ We hereby agree that the cancellation is subject to the general and specific terms and conditions applicable for this service. Terms & Conditions are available on [www.home.myt.mu](http://www.home.myt.mu).

Full name (BLOCK LETTERS):  
.....

Document checked & verified by:

Name of officer: ..... Signature: